



Upskilled Pathway

Help Desk/Technical Support



Pathway Overview

This program includes our **IT Fundamentals**, **ITS Device**, and **ITS Networking** courses. It is designed to introduce the skills and knowledge necessary to succeed in an entry-level position in the IT industry.

Why Choose Us

- ✓ Online access 24/7
- ✓ Can be completed in 90 days or less
- ✓ Full Certification Pathway Courseware to exam-ready



Online Courseware

LearnKey's comprehensive courseware includes videos, labs, pre and post-assessments, and project workbook activities.



Test Prep

Performance-based assessment and test preparation tools help individuals achieve certification credentials.



Exam Vouchers

Vouchers and remote proctoring services are used to validate your skills to earn a globally recognized certification.



ProScan® Survey

This survey assesses a person's basic and preferred work styles with 96% accuracy and provides insightful information about strengths and potential blind spots.